

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Annual Compliance Report, 2016

Docket No. ACR2016

CHAIRMAN'S INFORMATION REQUEST NO. 24

(Issued March 1, 2017)

To clarify the basis of information provided by the Postal Service in its FY 2016 Annual Compliance Report (ACR), filed December 29, 2016,¹ the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than March 7, 2017.

Consumer Access

1. As of the end of FY 2016, please provide the number of POSTPlan offices categorized as:
 - a. Level 2;
 - b. Level 4;
 - c. Level 6; and
 - d. Level 18 (upgraded as per POSTPlan).

¹ United States Postal Service FY 2016 Annual Compliance Report, December 29, 2016.

2. Please confirm that as of the end of FY 2016, 100 percent of the post offices covered by POStPlan have had their hours of operation realigned. If not confirmed, please provide a timeline for when the Postal Service expects to complete the realignment of hours of operation for the remaining POStPlan post offices.

By the Chairman.

Robert G. Taub